



### MOTORBIKE SERVICE

AREA 	FULL DAY (24HR)	NORMAL (4-6)	EXPRESS (3-4)	URGENT (2-3)	SUPER URGENT (1-2)
TOWN TO TOWN	\$2.80	\$4	\$7	\$9	\$12 ( 1HR )
JLN SULTAN, JLN BESAR TANGLIN RD, BOON KENG BEACH RD (OUTSIDE ERP), ORCHARD	\$3.50	\$5.00	\$8.00	\$10.00	\$13 ( 1HR )
SIMS AVE, KALLANG AVE GENTING LANE, OUTRAM BKT MERAH	\$3.80	\$6.00	\$9.00	\$13.00	\$18 ( 1.15HR )
UBI, CHAI CHEE, ALEXANDRA DEPOT, PAYA LEBAR, BKT TIMAH HOLLAND, EUNOS	\$4.20	\$7.00	\$10.00	\$15.00	\$20 ( 1.15HR )
NORTH BUONA VISTA, PASIR PANJANG SIGLAP, BEDOK, ANG MO KIO TOA PAYOH	\$4.60	\$7.00	\$11.00	\$16.00	\$21 ( 1.15HR )
HOUGANG, TAMPINES, CLEMENTI TOH TUCK, SERANGOON NORTH HOUGANG, UPP EAST COAST	\$5.00	\$8.00	\$12.00	\$17.00	\$22 ( 1.5HR )
JURONG EAST, YISHUN, BKT BATOK SELETAR, UPPER THOMSON SENGKANG, CHANGI SOUTH	\$5.50	\$9.00	\$13.00	\$18.00	\$23 ( 1.5HR )
JURONG WEST, PANDAN PENJURU, WOODLAND, LOYANG PASIR RIS, SENOKO, SUNGAI KADUT CHANGI NORTH, SELARANG	\$5.80	\$9.00	\$13.00	\$18.00	\$25 ( 1.5HR )
SENTOSA, TUAS TUAS SOUTH, ALPS, LIM CHU KANG GUL, CHUA CHU KANG SUNGEI GEDONG	\$6.00	\$10.00	\$14.00	\$18.00	\$27 ( 1.5HR )
CARGO , JURONG ISLAND, AIRPORT	\$8.00	\$16.00	\$22.00	\$26.00	\$32 ( 1.5 HR )

### VAN SERVICE

AREA 	FULL DAY (24HR)*	NORMAL (4-6)^	EXPRESS (3-4)^	URGENT (2-3)^
TOWN TO TOWN	\$8.00	\$12.00	\$16.00	\$22.00
ORCHARD TO TOWN	\$9.00	\$14.00	\$18.00	\$24.00
OUTSKIRT	\$11.00	\$18.00	\$22.00	\$32.00
CARGO, ARMY CAMP ALPS, JURONG PORT	\$15.00	\$25.00	\$35.00	\$45.00

\*PARCEL NOT MORE THAN 5KG - ADDITIONAL = \$0.80/ KG^ UP TO 20KG - ADDITIONAL = \$0.80/ KG

## Terms & Conditions

- After booking has been made, an allowance of 30-45mins is required to collect or pick up item.
- **24hr Svc** - Collection will be done within the same day (office hours) and delivered on next working day before 1800hrs (Cut-off time is 1430hrs)
- **Normal** - Delivery will be done before 1800hrs on same working day ( cut off time : 1130hrs )
  - Bookings after 1131hrs will be delivered the next working day before 1800hrs
  - Bookings received after 1131hrs but to be delivered on same working day will be considered Express or Urgent service (customer's preference)
- **Express (3-4hr)** - Delivery will be done within 3hrs upon collection
- **Urgent (2-3hr)** - Delivery will be done within 2hrs upon collection
- **Super Urgent (1-2hr)** - Delivery will be done within 1hr upon collection
- **\*Town to Town Hot Shot** - Delivery will be done immediately upon collection
  - Job is only within Town to Town area **charges applied is X 2 Super Urgent service**
- An additional charge of \$8 for motorbike services and \$20 for van services applies for After Office Hours (AOH), Saturday & Eve of PH
- For delivery by motorcycles, the total weight of letters/ docs shall not exceed 3kg or 20x20x5cm. Additional charge of \$3,\$5,\$10 (based of sizes) up to max of 5kg shall applies (van rates shall apply thereafter).
- For delivery by vans, the total weight of parcels/ packages shall not exceed 20kg. Additional charge of \$0.80/ kg applies thereafter
- For delivery of multiple items addressed to the same company/ building but of different levels or locations, the first item will be charged at full quoted rate while the others shall be charged at half price of the first item. These applies to big factories/ warehouses with many different departments or locations within the building
- Where waiting time is involved (exceeding 15 minutes), a charge of \$3 applies for every next 1/4hr or part thereof
- For dispatches to embassy, a flat rate of \$50 will be charged for a passport and additional charges of \$5 will be imposed for every additional passport/application.
- For MOM dispatches, \$40 will be charged for one way delivery and an additional \$10 for a return trip
- Any cancellation made 1/2hr after booking, 50% of the delivery charges will be imposed
- For pick up /delivery with specific timing and to follow special instruction, specific rates shall apply.
- For bulk collection prices, call us for further enquiries
- Cash or valuable items must be stated on the consignment note, hereunder in respects of duties and liabilities must be notified by the customer to any of Urban staff
- Our maximum liability is S\$100.00
- Payments should be made within 7 days of billing. An additional charge of 1.5% will be imposed on overdues
- For Deliveries to High Security Areas, eg. Jurong Island, International Airport, Cargo Airport Complex, Government Sector/Camps, Please call for booking prior 1 day in advance for registration of courier particular. We will accept only Normal & Express Services.

I hereby accept the Terms & Conditions as stated above by **Urban X'prez**

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Authorised Signature/ Company Stamp



